Pearson
VUE

Montana Insurance
Fingerprint FAQs
Montana Insurance License Applicants

Montana Department of Insurance requires an applicant for an insurance license to submit their fingerprints for the purpose of a state and federal criminal background check prior to being licensed.

1. Who needs to be fingerprinted?

- Candidates taking an insurance examination for the first time
- Candidates who are adding a line to an existing license
- Fingerprints are only valid for 1 year. Candidates with fingerprints cards older than 1 year must be fingerprinted again.

2. What is the fingerprint process at the Test Centers?

- The fingerprints will be captured digitally on the required FD-258 card.
- Pearson VUE will submit the fingerprint cards directly to the Department of Justice in Montana.
- MT DOJ will forward the cards to the FBI.

3. How much does the fingerprint service cost? What does it pay?

The fee for digital fingerprinting is $54.00.

The following charges are included in the $54.00 fingerprint fee:

- $20 to Pearson VUE's fingerprint subcontractor, **IdentoGo by MorphoTrust USA™**
- $30 to the Montana DOJ and FBI for processing fee
- $4 to Pearson VUE

4. How do I make a fingerprint appointment?

Contact Pearson VUE's fingerprint subcontractor, **IdentoGo by MorphoTrust USA™** either at https://pearsonwest.ibtfingerprint.com/ or by calling 866-761-8069, Monday through Saturday 8 a.m. to 5 p.m. (*Pacific Time*) to schedule a fingerprint reservation at your Exam Center.

You **MUST** schedule an appointment with Pearson VUE for the insurance examination **PRIOR** to contacting **IdentoGo by MorphoTrust USA™** for the fingerprint appointment.

You will be given step-by-step instructions on the website. If you experience problems please call **IdentoGo by MorphoTrust USA™** at 866-761-8069 Monday through Saturday 8:00 a.m. to 5:00 p.m. (*Pacific Time*) for help.

NOTE: The exam appointment and fee is **separate** from the fingerprinting appointment and fee. Be sure to schedule an appointment with Pearson VUE for the examination and with **MorphoTrust USA™** for the fingerprint.